



Product Safety Recall



ANKO VALUES YOUR SAFETY

Do you own this product?

Anko Small Gel Pak

42010777

Dates sold: 12 May 2025 → 31 July 2025

Where sold: Anko Glorietta

Why the product is recalled:

The product is being recalled because some gel paks may include ethylene glycol, a toxic substance.



Hazard:

If packaging becomes damaged, ethylene glycol can leak out. If swallowed, ethylene glycol can cause irreversible injuries or death.



What to do:

- If you have any Anko Small Gel Pak, stop using the product, keep out of reach of children, and return to any Anko store for a full refund.
- If you suspect someone has swallowed the contents of a gel pack, call your doctor for information and advice.

You can find our Anko stores here



Anko Glorietta, Ayala Malls Manila Bay, TriNoma, Ayala Malls Feliz

- Mon to Thurs: 10 AM- 9 PM; Fri-Sun: 10 AM-10 PM

Anko Alabang Town Center

- Mon to Fri: 11 AM - 9 PM; Fri-Sun: 10 AM-9 PM

or via email at this address: helloph@anko.com